

IPM Implementation: A Tool for Change

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Introduction

Implementation of Integrated Pest Management (IPM)

- Involvement of People = Important People (IP)
- Setting the stage
- Communicating the mission



Implementation of Integrated Pest Management (IPM) cont...

- Effective case management
- Required commitment
- Incorporation of IPM into policies



Involvement of People

IPM
Requires
Involvement of Important People
IP

Team Work!



Setting the Stage

- Dismantle “pre-conceived” notions about residents
 - Ways to overcome
 - involvement of maintenance
 - interaction with community
 - communicate, not talk
- Establish IPM as a tool for residents to solve housekeeping violations



Communicating the Mission

- Communicate expectations throughout agency and community
- Use innovative methods to perpetuate the goals of IPM
 - stickers
 - certificates
 - Community and Housing Authority partnerships



Communicating the Mission cont...

- create before and after photo albums
- show vacant units
- three-part to-do list
- schedule evening PMP meetings



Effective IPM Case Management

Personalize

- Example case: Working mother with no assistance from adult children

Demonstrate

- Example case: Young mother without effective housekeeping techniques

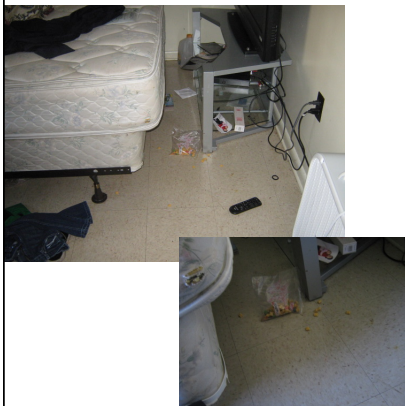


Effective IPM Case Management cont...

- Establish safety protocols
 - Always schedule appointments
 - **Head of Household** must be present
 - Assign two or more staff members to home visits
 - Always carry cell phone/radio and be aware of surroundings

How effective is IPM?

Before



After



How effective is IPM? cont...

- Before



- After



How effective is IPM? cont...

- Before



- After



How effective is IPM? cont...

- Before



- After



Required Commitment

- PM contract with regional IPM center
 - consider staff contracts
- **Pest Management Professional**
 - -contract with regional IPM center
- Involvement of all property staff
- Time



Incorporation of IPM into policies

- During all IPM appointments, HOH must be present
- Require new residents to view IPM video at move-in
- Use lease language to implement IPM
- Require residents to attend at least one PMP meeting on an annual basis



Incorporation of IPM into policies cont...

- Violation for not reporting pests
- Train new employees

