Session One of Integrated Pest Management for Multifamily Housing



please tell us in the What's your name? Where are you

Find handouts for today's session at: http://stoppests.org/go/onlinecourse

Session One of Integrated Pest Management for Multifamily Housing



- · StopPests is a program of the Northeastern IPM Center of Cornell University, funded by HUD's Office of Lead Hazard Control and Healthy Homes.
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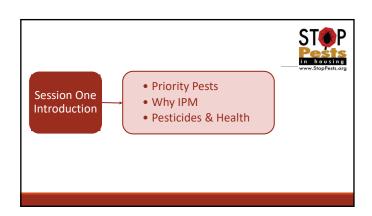




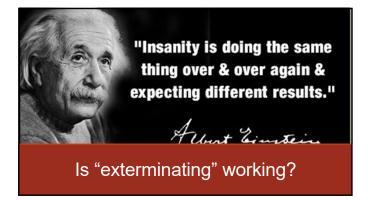
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Think about "Pest Management" Rather than Exterminating.

The "Extermi	inator" is	now a	
Pest Mar	nagement	Professional	(PMP)



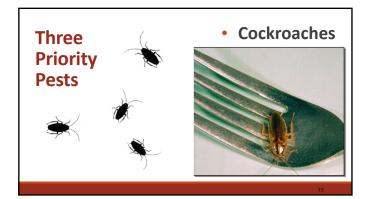
Poll: What is the most troublesome pest in your housing?

- Cockroaches
- Mice
- Rats
- Bed Bugs
- Other

Select one answer. If you said "other," please enter in the chat

Three Priority Pests

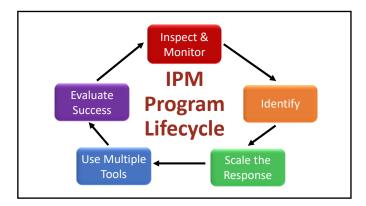
- Cockroaches
- Rodents
- Bed Bugs

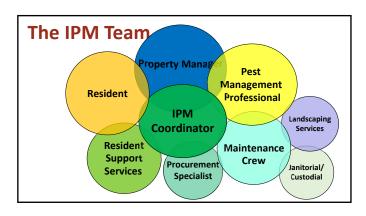












Poll: Who coordinates pest control at your worksite?

- IPM Coordinator
- Building/property manager
- Building Super or Head of maintenance
- It's team effort
- I don't know
- The pest control professional

Select one answer.

Benefits of IPM

- Cost savings
- A healthier building
- Fewer complaints
- Fewer pests

What all pests need

- Food
- Water
- Shelter











IPM Practice

Please chat!

Examine each photo, then tell us:

- What's the problem here?
- How would you fix it?
- Who is responsible?



















Healthy Homes & IPM

What is "Healthy Housing?"

Healthy Housing is designed, constructed, maintained, and rehabilitated in a manner that is conducive to good occupant health.

Healthy Homes & IPM

To reduce housing-based health hazards, "keep it":



2. Keep it Clean





S. Keep it Contaminant-Free

6. Keep it Maintained

7. Keep it Thermally-Controlled

8. Keep it Pest Free

What does HUD say about pest control?



• HUD is committed to IPM as a pest control strategy.





What does HUD say about pest control?

HUD's promotion of IPM complies with the Federal Insecticide, Fungicide, and Rodenticide Act (FIFRA)



 "Federal agencies shall use Integrated Pest Management techniques in carrying out pest management activities, and shall promote Integrated Pest Management through procurement and regulatory policies, and other activities." 7 USC 136r-1

What does HUD say about pest control?



Real Estate Assessment Center (REAC)

- **Deficiency**: Evidence of rats, mice, cockroaches (droppings, holes)
- Infestation: Live roaches, mice or rats; more than one dead roach

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What does HUD say about pest control?

- Uniform Physical Condition Standards (UPCS)
- Housing Quality Standards (HQS)



What does HUD say about pest control?

- · Uniform Physical Condition Standards (UPCS)
- Housing Quality Standards (HQS)



Quotes from these provisions:

- Structures shall be kept free from insect and rodent infestation
- Where...insects or rodents are found... promptly managed by approved processes... not injurious to human health
- Proper precautions to prevent re-infestation



What do your local codes say about pest control?

- Housing sites must also comply with local housing & habitability codes.
- The International Property Maintenance Code (IPMC) is an example of a habitability code
- Do you know...does your community have laws regarding bed bugs?



HUD's Guidance on IPM

- Ensure efficacy of pest elimination
- Protect health of residents, staff and the environment
- · Extend the useful life of a building
- Generate significant savings that could offset the costs of the pest control

IPM effectively eliminates pests in safer and longer-term, cost-effective ways than traditional pesticide treatments.

Promotion of Integrated Pest Management (PIH 2011-22)

16

HUD's Guidance on IPM

Promotion of Integrated Pest Management (PIH 2011-22)

Find this guidance at HUD.gov



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Documentation is key

One IPM log in each building to:

- Track pest population
- Identify focus units
- Ensure prompt action



Find sample documents at stoppests.org

Documentation is key

Have a system that is available and accessible to everyone who needs the information

- Manual (paper)
- Electronic



Find sample documents at stoppests.org

What's in the IPM log?

- · All documents related to pest management
- Information from HUD inspections related to IPM
- Schedules, Notifications, Product Info, Licenses, etc.

Find sample documents at stoppests.org

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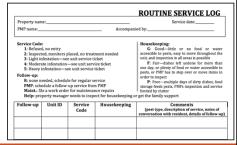
What's in the IPM log?

 Focus unit tracking log (sheet)

log?	Date Unit / Name of Pest Level Repairs Needed Recent or Current		Focus	Housekeeping / Lease Compliant					
				Note any pests and circle the level of infestation. Involve your PMP.	Work order number or problem description	Check when completed	Yes or No	Housekeeping level* (circle one)	Action taken (e. met with tenant, sent violation notice)
nit				Type of Pest: Light Moderate Heavy				GFP	
log				Type of Pest: Light Moderate Heavy				GFP	
				Type of Pest: Light Moderate Heavy				GFP	
				Type of Pest: Light Moderate Heavy				GFP	
				Type of Pest: Light Moderate Heavy				GFP	
G F	Good-I Fair-dir	ishes left u	food or water a ndone for more	sccessible to pests, easy to n than one day, or plenty of t is, sloppy food storage met	lood or water a	ccessible to per	its, or PMP ha	s to step over or m	e ove items to inspe

What's in the IPM log?

Service log



Find sample documents in your handouts or at stoppests.org 51

What's in the IPM log?

 Product labels and Safety Data Sheets (SDS) for all pesticides



Find sample documents in your handouts or at stoppests.org

What's in the IPM log?

- Educational materials for staff and residents
- Here's a poster on bed bug safety



Find sample documents in your handouts or at stoppests.org

What's in the IPM log?

This is the first page of a tri-fold flyer on the tenant's role in IPM.



Find sample documents in your handouts or at stoppests.org

What's in the IPM log?

This is the second page of the flyer.



Find sample documents in your handouts or at stoppests.org

What's in the IPM log?

Other forms to include in the IPM Log include:

- Service schedule
- Applicator licenses
- Proof of insurance and business registration
- Potential notifications/ preparation instructions
- Contract/service agreement (Review regularly!)

Find sample documents at stoppests.org

What's in the IPM log?

Examples of Log Entries include:

- Locations of any traps and bait stations that are placed
- Notes about resident cooperation for follow up by resident services
- Notes about needed repairs for follow up by maintenance staff.

Copies of work orders will need to be filed, as well.

Find sample documents at stoppests.org

Poll: Does your organization have an IPM Log?

- Yes, contains all of these documents
- Yes, contains some of these documents
- No
- I don't know

Select one answer.

19

Poll: What form is your organization's IPM Log?

- Electronic all on the computer
- Paper
- Some electronic, some paper
- I don't know

Select one answer.

- More Education, Repairs, and Monitoring
 • Increased Work Orders
- - Pests and pest-friendly conditions that were previously overlooked are reported

Then...

- Fewer Complaints
- Fewer Pests
- A Better Place To Live

At first more work, but then less



What's a Pesticide?

Any substance or mixture of substances intended for:

- Preventing
- Destroying
- Repelling or
- Mitigating

...any pest



Pesticides



- Pesticides should be applied only by a licensed PMP
- The label is the law
- EPA does not assess effectiveness, only risk/benefit when used in accordance with the label
- Look for the key words Caution, Danger and Poison

The chemicals that people use to kill pests pose a risk to humans, too



Concerns with Pesticides

Vulnerable populations:

- Elderly, children, pregnant women
- People with breathing or lung disorders such as asthma
- People with chemical sensitivities



Concerns with Pesticides

 Residents use of "illegal" pesticides



Concerns with Pesticides

- Residents use of "illegal" pesticides
- Pests become tolerant/avoid
- Exposure risk may outweigh benefit
- Possible harm to pets and wildlife



Total Release Foggers or "bug bombs"



 Chemicals fail to reach places where cockroaches congregate

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Total Release Foggers "bug bombs"



- Chemicals fail to reach places where cockroaches congregate
- Nasty toxic residue in... areas cockroaches generally avoid but which are heavily used by humans and pets

Pesticide Risk

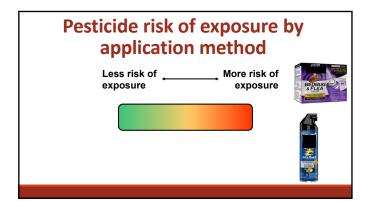


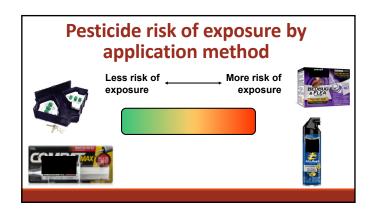
Pesticide risk of exposure by application method

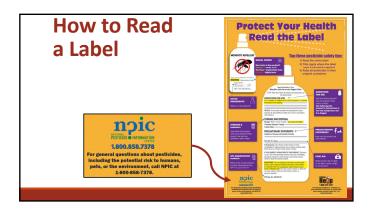
Less risk exposure	of	More risk of exposure		
Tamper-	Gel bait	Total		
resistant	in a	release		
station	crevice	fogger		

23

Pesticide risk of exposure by application method Less risk of exposure exposure

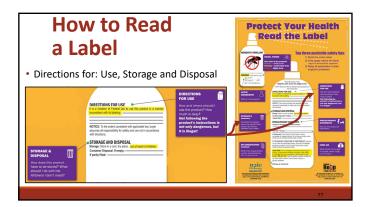












Signal Words on the Label

Signal words:

CAUTION = slightly toxic
WARNING = moderately toxic
DANGER = severe skin or eye irritation
DANGER-POISON = highly toxic





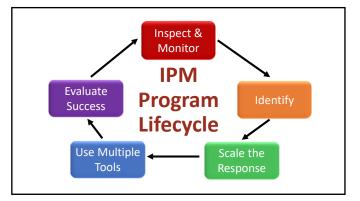
Poll: Do your residents apply pesticides on their own?

- Yes, without restrictions
- Sometimes, although we have a policy against it
- Never
- I don't know

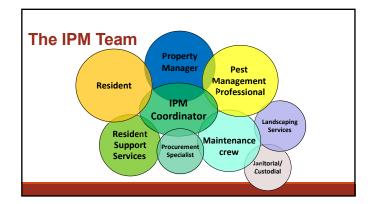
Select one answer.

If they're so bad, why do people tolerate exposure to pests and pesticides?

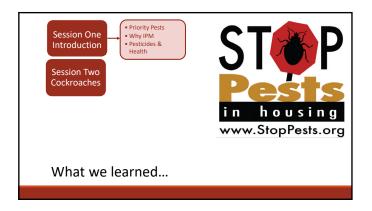
- Low standards for pest control and maintenance
- Other priorities
- Not aware of the problems
- Accustomed to living with problems, and cannot envision a better way



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Homework:

- •Find your IPM log
- •Remembering our suggested list of contents, is yours complete?
- •What should you add?

